

Accessing Internal IT Resources (VPN)

Some of the QU IT services are not directly accessible from the Internet, such as Oracle EBS or Banner Admin services (INB). To access such resources, please use the recently introduced GlobalProtect VPN service by following the instructions below.

1. Enroll your Phone in the System (to be done ONCE)

1. Go to <https://qusso.qu.edu.qa>
2. Login using your **QU username and password**
3. If you are already enrolled, you will get the screen titled **“ONE TIME PASSCODE REQUIRED”**
4. If you are not enrolled, you will see a screen titled **“PHONE ENROLLMENT”**. Enter your mobile phone number and click Continue
5. Wait for the SMS code and enter it in the **“One Time Passcode”** field and click Continue
6. Click **“Log Out”** on the top right side of the screen

2. Download and Install GlobalProtect VPN (to be done once for every device)

You must have enrolled in the multi-factor authentication system before proceeding.

1. Go to <https://quvpn.qu.edu.qa>
2. Login with your QU username and password
3. Enter the One Time Passcode (OTP) when prompted
4. Download and install the software agent that is appropriate for your system
5. After the installation is completed, GlobalProtect will open a window and ask for the portal address.
6. Enter: **quvpn.qu.edu.qa** and click **“Connect”** (do not enter https://)
7. At the **“Sign In”** window, enter your QU username and password
8. When prompted, enter the OTP
9. You should be able to access resources as if you are on campus.

3. Using GlobalProtect VPN

Connect

1. Open GlobalProtect
2. Click Connect
3. Enter your QU username and password
4. Enter the OTP and click **“Sign In”**

Disconnect

Open GlobalProtect and click Disconnect